

# Advice for guests displaying symptoms of coronavirus (COVID-19)

## Coronavirus symptoms are:

A new, continuous cough

A high temperature

Loss of smell or taste

## Guests who are experiencing new symptoms should:

**Immediately self-isolate**

**Tell your accommodation provider immediately**

**Book a test immediately**

## Booking a test on the Isle of Wight

Go online to: [www.nhs.uk/coronavirus](http://www.nhs.uk/coronavirus) or call 119

Use the postcode for your accommodation:

The Isle of Wight testing centre is at:  
1Leisure Medina in Newport:  
**Medina Leisure Centre, Fairlee Road,  
Newport, Isle of Wight PO30 2DX**

### Test results

You will receive your test result via text message or email.

If your test result is negative; continue with your visit as planned.

If your test result is positive; arrange to return home. **All guests in your party will need to self-isolate and return home also.**

**Let your accommodation provider know what you are planning to do.**

Do not stay to await your results if they have not arrived by the time you are due to leave.

If you need further health advice call 111 or a GP.

### Further advice

Please read and follow the government 'stay at home guidance':

[www.gov.uk/government/publications/covid-19-stay-at-home-guidance](http://www.gov.uk/government/publications/covid-19-stay-at-home-guidance)

### Arranging your return home if confirmed as having coronavirus (Covid-19):

If travelling by vehicle:

- If you booked your ferry through your accommodation provider, contact them by phone they will arrange to amend your booking.

Otherwise:

- Red Funnel – 023 8001 9192 (calls are charged at a local rate).
- Wightlink – 0333 999 7333 (calls are charged at a local rate).

Confirm that COVID is the reason for your booking amendment. You will be required to remain in your vehicle during your crossing.

**If you do not have a vehicle you should arrange for Covid-secure vehicle transport home, or if this is not possible, you must make arrangements with your accommodation provider to self-isolate in your accommodation until either the end of your booking or transport is confirmed, whichever is the sooner.**

For help in arranging transport home please contact our helpline on: 01983 823600.